FACE URC

Instructions for the Smartphone Application **User Remote Control**



The **FACE URC** smartphone application is developed for the final user of the automatic door and allows to perform the following operations.

- Change the function selector settings.
- Give the priority opening command.
- Download the diagnostics to send to your service centre via WhatsApp or e-mail for maintenance.
- Smartphone used as a badge.

1. APP INSTALLATION PROCEDURE

FACE URC App can be downloaded from the Play Store for Android 7 or higher operating system, or from the App Store for IOS 13 or higher operating system.

2. FIRMWARE UPDATE OF FACE PRODUCTS

Make sure that the electronic devices have a firmware version equal to or greater than those shown below.

At the end of the firmware update, switch the power supply off and on again.

Device	Description	Firmware
FSD5	Function selector	≥ 0505
CB01 (micro SD)	Electronic control for sliding doors	≥ 0266
CB03 (micro SD)	Electronic control for swing doors	≥ 0264
CB03 (USB)	Electronic control for swing doors	≥ 0305
CB11 (USB)	Electronic control for SW80S swing doors	≥ 0125

3. BLUETOOTH PAIRING PROCEDURE (THE FIRST TIME ONLY)

Press the FACE logo of the FSD5 function selector for about 6 seconds (double beep), in the FACE URC App choose "DOOR OPENING" and "PAIR" (or "CONNECT" with IOS system).



Note: if the Bluetooth connection does not work, deactivate the Bluetooth of your smartphone for a few seconds and reactivate it.

4. MEMORIZZARE LO SMARTPHONE NEL CONTROLLO ELETTRONICO (THE FIRST TIME ONLY)

4.1 In the electronic control menu choose: SEL > TMEM > SMOD (press ENTER for 1 second).

Open the FACE URC App, choose "SETTINGS" and enter the desired Function selector code by opening the padlock symbol.

Note: the same Function selector code can be used on other smartphones without repeating the memorization procedure. In the FACE URC app choose "SETTINGS" and "ACTIVATION".

Check that the activation code is shown on the electronic control display (Note: the code shown on the display is in alphanumeric format and therefore different from the one written in the App), and give an answer on the smartphone. Exit the memorization procedure by pressing ESC in the electronic control.

4.2 In the electronic control menu choose: SEL > TMEM > OPEN (press ENTER for 1 second).

Open the FACE URC App, choose "SETTINGS" and enter the desired Opening code by opening the padlock symbol.

Note: the same Opening code can be used on other smartphones without repeating the memorization procedure.

In the FACE URC app choose "SETTINGS" and "ACTIVATION".

Check that the activation code is shown on the electronic control display (Note: the code shown on the display is in alphanumeric format and therefore different from the one written in the App), and give an answer on the smartphone. Exit the memorization procedure by pressing ESC in the electronic control.

Note: If a code has already been mistakenly stored for the Function Selector mode (SMOD) and also for the priority opening mode (OPEN), it is necessary to delete all the codes (SEL > TMEM > OPEN) and repeat the code storage procedure.

4.3 If desired, write the telephone number for the door Technical Assistance.



5. DOOR OPENING

Choose "DOOR OPENING" and "DOOR OPENING" (or "CONNECT" with IOS system) referring to the desired DOOR (the connection time is about 5 seconds).



Note: it is possible to connect to the DOOR one smartphone at a time.

6. FUNCTION SELECTOR

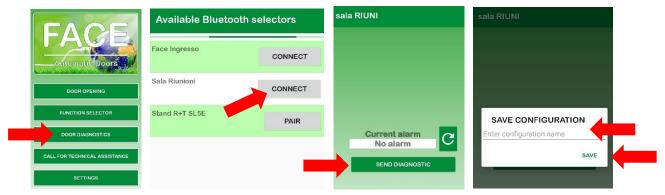
Choose "FUNCTION SELECTOR" to set the door operating mode or to carry out a RESET.



Note: it is possible to connect to the DOOR one smartphone at a time.

7. DOOR DIAGNOSTICS

Choose "DOOR DIAGNOSTICS" to send the door information and alarms to Technical Assistance.



Note: it is possible to connect to the DOOR one smartphone at a time.

8. CALL FOR TECHNICAL ASSISTANCE

Choose "CALL FOR TECHNICAL ASSISTANCE" to call the Technical Assistance number written in the "SETTINGS" menu.

